



MARKERSNET MASTER SERVICE AGREEMENT (MSA)

MarkersNet
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www.markersnet.net

1. Scope of Services

MarkersNet may provide Website Hosting, Website Design/Build, Maintenance, Domain Services, WISP Internet, Home Tech Install, or other agreed services.

Specific project details may be outlined in separate service agreements.

2. Payment Terms

All invoices are due on the listed due date.

Late fees: \$25 one-time fee plus \$5 per day (maximum \$50).

Accounts 10 days past due may be suspended.

\$35 reconnection fee required for suspended services.

Processing fees (3.50%) apply to non-cash and non-Zelle payments.

All subscriptions are final and non-refundable.

3. Automatic Renewal

Hosting renews monthly unless canceled in writing prior to renewal.

Domains renew annually at \$20 per year unless provider pricing increases.

Failure to cancel prior to renewal results in automatic billing.

4. Website Hosting Requirement

Websites built by MarkersNet require a minimum one (1) year hosting term unless purchased outright.

Early cancellation does not void contract obligations.

5. Domain Ownership

Domains remain under MarkersNet management while hosting is active.

If renewal fees are not paid, domains may expire, be released, or listed for resale.

MarkersNet may retain, resell, or repurpose domains for terminated accounts.

6. Acceptable Use

Customer must comply with Acceptable Use Policy.

Prohibited activities include illegal content, copyright violations, malware, spam, crypto mining without approval, and bandwidth abuse.

Violations may result in suspension or termination without refund.

7. Suspension & Termination

Accounts suspended over 30 days may be permanently terminated.

Website files may be deleted after 30-day retention period.

MarkersNet not responsible for business impact due to termination.

8. Limitation of Liability

MarkersNet not liable for data loss, downtime, third-party outages, or domain expiration due to non-payment.

Maximum liability limited to fees paid within previous 30 days.

9. Chargebacks

Filing a chargeback while services are active constitutes breach of agreement.

MarkersNet may terminate services and pursue collections and legal remedies.

10. Governing Law & Jurisdiction

This agreement governed by the laws of the State of Iowa.

Any disputes must be filed in a court located in Iowa.

Customer consents to Iowa jurisdiction.

11. Collections & Attorney Fees

Customer responsible for outstanding balances, late fees, collection fees, court costs, and attorney fees.
If MarkersNet prevails in legal action, customer agrees to reimburse legal expenses.

12. Entire Agreement

This Master Service Agreement, along with any related service agreements or policies, constitutes the entire agreement between parties.

Customer Acknowledgment

Customer Name: _____

Business Name (if applicable): _____

Customer Signature: _____

Print Name: _____

Date: ____ / ____ / ____

MarkersNet Representative: _____

Print Name: _____

Date: ____ / ____ / ____